

# Frequently Asked Travel Questions To and From Camp

## Why should I use Travel One to book my child's ticket?

- Special discounted fares that may be lower than published fares
- Preferred status for rebooking in case of flight cancellation
- Allows for full-service luggage and check-in service. Campers do not have to handle their bags
- They specialize in arranging travel for summer camps. Part of Delta Airlines Camp Kids program
- Able to place campers on flights that help to ensure Mishawaka staff are present at arrival gate

## What if I don't see my route on the enclosed schedule?

- This is just a list of some of the more traveled routes
- Contact Amy Pagel at Travel One (**844-803-9683**) or [apagel@traveloneinc.com](mailto:apagel@traveloneinc.com) for your routes and fare quotes

## Can't I just book my ticket through one of the on-line services or with the airlines directly?

- You may, but by using Travel One you are assured of a low fare **and** that your child will have the extra protection of being in the Camp Kids program, as well as help for Unaccompanied Minor bookings
- **If you do schedule your own flight: Please schedule arrival in MSP between 9am and 2pm, and departures between 11am and 4pm.** The start and end days of your camper's session are the travel days. Please contact Camp Mishawaka if you have any questions about particular flights.

## Who will meet my child upon arrival and take them to the gate on return?

- Mishawaka uses counseling staff to meet campers at the gate of arrival and escort to departure gate.

## Can I use any airline?

- Delta does have the most direct flights in out of Minneapolis. Southwest has added more direct flights in recent years.
- Campers who fly Delta are able to have their luggage checked ahead of time, and their boarding pass pre-printed before travel. Campers flying on other airlines will be checked in by staff on departure day.

## If I don't use Delta Airlines, will my child still be met at the gate?

- Yes! **If you do schedule your own flight: Please schedule arrival in MSP between 9am and 2pm, and departures between 11am and 4pm.** The start and end days of your camper's session are the travel days. Please contact Camp Mishawaka if you have any questions about particular flight schedules.

## Can I use my frequent flier miles?

- Yes, please be sure to verify flight times as listed above.

## Will my child have to fly as an Unaccompanied Minor (UM)?

- Children 14 years and younger must fly as an Unaccompanied Minor on Delta Airlines. This age requirement varies from airline to airline.
- Multiple children can fly on the same UM form, provided they check-in together and have the same itinerary. We can put you in touch with local families using the same flight.
- Please be sure to arrange for this service on a round trip basis if your child is returning by plane.
  - **Keep all receipts and electronic records of this purchase. Children will not be released by the airline to anyone other than the person named on the form. Be sure to complete form for both legs of trip. If this information changes, please notify us before the return travel date.**

- On some popular routes, Camp Mishawaka will provide a counselor chaperone and a UM will not be necessary. You will be notified in advance of departure if this is the case for your flight. Depending on the fare, we do ask that parents contribute towards the cost for this (typically \$15-\$30).

**Who should I list as the person meeting my child?**

- List “**Stephen Purdum OR Camp Mishawaka Representative**” (use entire phrase). Our staff will have passes and ID’s that indicate that they are Camp Mishawaka staff. If required to list a physical address, use 21599 Mishawaka Rd, Grand Rapids, MN 55744. List 218-259-4853 as the contact number.

**How long is the bus ride to camp?**

- 3 hours to 3 1/2 hours, depending on traffic
- Mishawaka staff will be on board these chartered coaches

**Can my child just take the bus from the Minneapolis/St. Paul airport?**

- Yes, closer to the start of the session you will be informed of the pick-up point, drop off point and times.
- Those who live near the airport, Wisconsin, Iowa and Northern Illinois may choose to drive their camper to the MSP airport meeting point.
- You may also fly with your camper to MSP on arrival day or a day or two earlier to help your younger camper with the travel.

**Can my child call when he or she arrives at the airport?**

- Cell phones are not allowed at camp, but may be used to notify parents of a safe arrival. They will be collected upon arrival at Mishawaka
- In certain instances, when the bus is waiting, there may not be time for a child to phone. You will be given the phone number of the Director at the airport that day
- We will notify parents of safe arrival at camp by email

**If I was thinking of dropping my child off, or picking them up, is there one that you recommend?**

- Pick-ups seem to go better. Parents are free to do both or either one. Often times, drop-off days are anxious days for both camper and parents.

**AFTER TRAVEL PLANS ARE FINALIZED, PLEASE CONTACT CAMP MISHAWAKA WITH TRAVEL DETAILS**

- **Update Travel Information in your CampInTouch account – “Travel - Arrangements Form”**
- **Email: [info@campmishawaka.com](mailto:info@campmishawaka.com)**
- **Phone: 218-326-5011**
- **Fax: 218-326-9228**

**I have a question that is not addressed here?**

- Please call us at 218-326-5011 or email [info@campmishawaka.com](mailto:info@campmishawaka.com)