



TRAVEL ONE INC.

A BCD Travel Affiliate

2001 Killebrew Drive, Suite 305

Bloomington, MN 55425

Phone: 952-854-2551

Fax: 952-854-5038

www.traveloneinc.com

Dear Camp Mishawka Parents,

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Travel One is proud to be Camp Mishawka's official travel agency to assist with camp transportation. We have many years of experience working with camps and provide camp families a simple booking process, superior service, and the lowest airfares. Travel One manages the travel aspect for Camp Mishawka under our CampKids program.

SERVICES:

The Travel One camp team searches for the best airfare to fit your family's needs within Camp Mishawka's date and time guidelines. Our services include:

- Travel advisors are knowledgeable on each camp's specific travel policy
- Provide all needed information regarding Unaccompanied Minors and baggage fees
- Coordinate with the dedicated team of Delta employees who handle Camp Kids at MSP on arrival/departure days
- Work with dedicated team that assists with luggage at MSP airport on arrival/departure days
- Manage seat assignments with fellow campers
- Provide assistance for cancelled or delayed flights; we are your advocate during disruptions
- Coordinate with Camp representatives to manage camper arrival/departure information
- Provide 24/7 assistance for parents and Camp Directors
- Resource for all air travel questions and airline rules

FARES AND FEES:

Delta Air Lines is camp's airline of preference. See the attached form for suggested flights and restrictions. After you purchase your ticket through Travel One, Delta Air Lines assists the camp with luggage collection and the check-in process on camp departure days.

In addition to Delta, Southwest offers nonstop service between Minneapolis/St. Paul Hubert H Humphrey (Terminal #2). Travel One will verify with the camp to make sure there are camp representatives at that terminal. Please note that Southwest ONLY allows unaccompanied minors on direct flights.

When Travel One quotes airfare, it will include a \$25.00 travel agency fee. If you choose to pay for your ticket via credit card, this \$25.00 agency fee may appear as a separate billing item. All major airlines charge luggage fees. This information is located on the airline's website.

UNACCOMPANIED MINOR INFORMATION:

The camper's family is responsible for the round-trip unaccompanied minor service fee, if applicable. You must check in at the airline ticket counter to process the unaccompanied minor paperwork. Please allow additional time for the airport check-in procedure (a minimum of 2 hours). A camp representative **will be** at the gate in Minneapolis to meet your child. The latest information concerning unaccompanied minor travel will be enclosed with your updated itinerary three weeks prior to departure.

The Transportation Security Administration (TSA) requires the traveler's full legal name and date of birth when making a reservation.

RESERVATIONS:

Travel One has experienced advisors ready to assist you with your reservation. Our team is knowledgeable about Camp Mishawka and its travel requirements. If you have questions concerning routing or fares, or if you are deviating from round-trip travel, please contact our office. To make a reservation, you may call (844) 803-9683 and ask for a camp advisor, e-mail camps@traveloneinc.com